

# I.A.E.A Data Recovery.

Physical Request Form

## CONTACT INFORMATION

Company Name/Individual:	Telephone :
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Contact Name(s):

Email Address :

## INFORMATION ABOUT MEDIA/DATA RECOVERY

What Type of Media: Hard Drive _____ CD _____ Jazz _____ zip _____ Tape _____ Others _____	Can we break the seal on the media if necessary? Yes _____ No _____
Operating System :	File system if known: (example : 10 GB fat,32 and 40 GB NTFS, if possible.
Manufacturer: Number of Volumes or Partitions on Media: _____	Model : Serial#:
Approximately How much Data was on The Media?	Purchase Data of media ,if known:
What Data is The Most Important for Recovery? Folders, Directories, And Files. My Documents	What media should be should be used to return your data ? HARD DISK _____ CD _____ DVD _____ Floppy _____ zip _____

## REASONS FOR FAILURE

- The reason of failure or inAccessibility: \_\_\_\_\_
- What solution if you have already tried to recover data on the media:

## **TERMS AND CONDITIONS**

### **1. Authorization**

- The Client authorizes IAEA, its employees, and agents, to perform any and all measures necessary to recover data from this media and/or Equipments.

### **2. Client Legal Right**

- The Client is the legal owner, representative, or otherwise have a legitimate right to the properties or act on the owner's behalf and all data contained therein sent IAEA
- Any property left with IAEA unclaimed for 30 days, will be disposed

### **3. Liability**

- IAEA assumes no liability for any claim regarding the physical functioning of media or equipment of the condition or existence of data on storage media supplied before, during or after service.
- IAEA is not liable for any direct or indirect damage, including lost of revenue, incident or coincidental before, during or after service and also assumes no liability for uninsured shipments.

### **4. Confidentiality**

1. IAEA and its officers and employees know your data is highly confidential and will not disclose any data to any third party unless under final appeal and penalty of state or federal law. IAEA provides an absolute NON-DISCLOSURE of any customer data.

### **5.**

## **PAYMENTS**

- Client agree to pay in full upon completion of service rendered by IAEA. Payment is due in full upon completion of successful recovery, prior to release of data (whether shipped, parked upon or downloaded). Other payment arrangements may be made prior to recovery. If we recover data, your arrangement may be made prior to recovery. If we recover the data you are looking for, you must pay the price quoted for the recovery.

### **6. Media Warranty**

- IAEA gives warranty on all return media found to be dead on Arrival (DOA) within 10 days of shipment. Any additional warranty claims must be presented to the original manufacturer. IAEA keeps all recovered data 10 days to insure against DOA instances.

### **7. Shipping**

- All shipping charges are the responsibility of the customer regardless if the data is recovered or not.

Date - \_\_\_\_\_ Client Signature : \_\_\_\_\_

**Contact Details:**

CONTACT NAME : ALAMU IDOWU

ADDRESS: No. 36, Ipodo street., Oyedele Plaza, off Awolowo way Ikeja, Lagos.

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